

Wave

A publication
for the Long Beach community

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City web site: www.longbeach.gov

Annual Renewal Notice Low Income Gas Discount

Applications and proof of income are now being accepted for renewal or new participation in Long Beach Energy's Low-Income Gas Discount Program. Eligible customers who would like to receive, or continue to receive, a 5 percent discount on the gas portion of the City of Long Beach utility bill, must apply on an annual basis.

To qualify for the Low-Income Gas Discount Program for 2004-2005, the combined household income guidelines are as follows:

One to two persons in the household	\$23,400
Three persons in the household	\$27,500
Four persons in the household	\$33,100
For each additional person add	\$5,600

New applicants may apply at any time. Eligible customers who would like to **renew** participation in the 5 percent Gas Discount Program, must submit the application and current proof of income no later than **September 30, 2004**. If your signed application and proof of income is not received by this date, you will no longer be eligible for the discount.

All interested, eligible applicants should submit a completed, signed application and proof of income to Long Beach Energy, Low-Income Gas Discount Program, 2400 East Spring Street, Long Beach, CA 90806.

Applications are available in the lobby of Long Beach City Hall, 333

West Ocean Boulevard, at branch libraries, community centers, and at the Department of Long Beach Energy.

Individuals needing assistance or who have questions regarding the 5 percent Gas Discount Program, can call 570.2068.

Note: Individuals who are presently enrolled in the Utility Users Tax Exemption Program (Seniors and/or Disabled and receiving SSI), and have not had a recent change of address, should not reapply. For more information, call 570.3533.

An Exciting Career Opportunity Join the Police Department

The Long Beach Police and Civil Service Departments are recruiting applicants for the position of Police Recruit through October 22. The City of Long Beach offers an excellent benefits package that includes a 4/40-work schedule, regularly assigned work shifts, City-paid retirement and an immediate opportunity to serve the citizens in the Long Beach community as a Police Officer.

For application information, please call the Civil Service Department at 570.6202 or apply online at: www.longbeach.gov/civilservice. For recorded information on the Police Recruit testing and selection process, call 800.934.LBPD.

Even though we're blue...we think green

Here are two ways you can be green (or at least see some!)

Rebates

Purchase a high efficiency clothes washer and/or an ultra-low flush toilet and apply for a cash back rebate. Rebates of \$125 per approved washer and \$75 per toilet are on a first-come, first-serve basis. For more information on this program, visit our website at www.lbwater.org or call 435.7744.

Free Classes

For those of you with a green thumb (or those who wish they had one), sign up today for one of our free Residential Landscaping Classes where you'll learn about proper planting, California native plants, proper watering, and much, much more. These classes are scheduled for Saturday, Oct. 23, and Saturday, Oct. 30. Both classes run from 8:30 a.m. to 12:30 p.m. Class sizes are limited so call 570.2303 to reserve your spot today.

PREPARE NOW FOR WINTER RAIN

Long Beach has a complex storm drainage system composed of streets, gutters, catch basins, underground pipes, ditches, streams /creeks, pump stations and channels/rivers. The storm drainage system must be kept clear of debris to ensure that it works efficiently. A plugged drain could cause unnecessary flooding when it rains.

Long Beach has developed a flood warning system designed to provide at least one hour of advance warning of a flood hazard. Flood watches (when conditions are conducive to flooding) and flood warnings (when flooding is imminent) will be issued via local cable TV Channel 8, network, radio, and mobile public address capabilities of police cars and helicopters. Critical facilities will receive notification by telephone.

Flood safety

There are several actions residents of flood hazard areas can take to decrease the potential of injury due to flooding:

- Know the flood warning procedures.
- Don't try to cross a flowing stream when water is above your knees.
- Keep children away from flood waters such as rivers, ditches, culverts and storm drains.
- If your vehicle stalls in high water, abandon it immediately and seek higher ground.
- Evacuate the flood hazard area in times of impending flooding or when advised to do so by police or fire officials.
- Turn off all electric circuits at the fuse panel or disconnect the switch. If this is not possible, turn off or disconnect all electrical appliances.
- Shut off the water service and gas valves in your home.
- If time permits, move essential items and furniture to the upper floors of your home.

Protect your property in advance

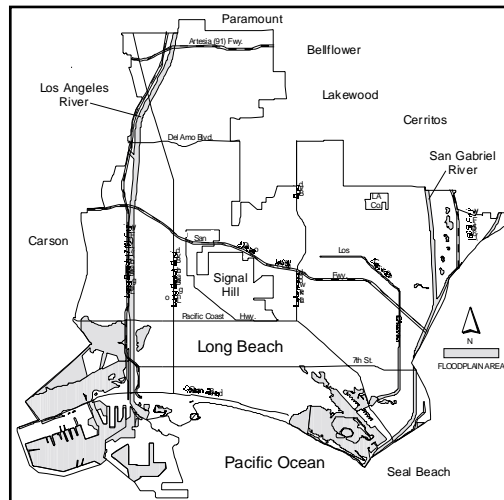
Here's what you can do to avoid damage:

- Elevate or relocate electrical panel boxes, furnaces, water heaters and washers/dryers.
- Install basement floor drains, and interior and exterior back-water valves; install interior floodwalls around utilities.

- Keep materials like sandbags, plywood, plastic sheeting and lumber handy for emergency waterproofing.
- Do not dump or throw anything into the street or storm drainage system. Dumping in our streets or drainage system could cause flooding, and is illegal. If you see dumping or debris in the storm drainage system, call 570.DUMP (3867).
- Sandbag information can be obtained by calling the Emergency Preparedness Hotline 570.1086.
- References on floodproofing or retrofitting are available at the Long Beach Main Library, 101 Pacific Ave., at 570.7500.
- To obtain a floodproofing permit, call the Long Beach Planning and Building Department at 570.6651.
- Always check with the Planning and Building Department before you build on, alter, regrade, or add fill on your property. If you see building or filling without a City permit sign posted, call 570.6651.

Flood Hazard Areas

The accompanying map shows the 100-year floodplain in the shaded areas as it appears on the Federal Emergency Management Agency's (FEMA) adopted Flood Insurance Rate Maps (FIRMs) now in effect. To find out for sure if your property is in the hazard area, search the detailed maps which are on file at City Hall, Public Works-Technical Records, 333 W. Ocean Blvd., 10th floor, Long Beach. You can also call 570.6784 or visit the City's website at www.longbeach.gov/community/floodzonchange.htm.



Standard homeowner insurance policies do not cover losses due to floods. However, Long Beach is a participant in the National Flood Insurance Program, which allows Long Beach property owners to obtain federally-backed flood insurance.

This insurance is available to any owner of insurable property (a building or its contents) in Long Beach. Flood insurance is sometimes required by law, so call your insurance agent for details and rates.

Tight on time?

24-Hour Utility Service Website to the Rescue

If you are a Long Beach City utility customer, the world just got easier. You can simply go online to manage utility accounts or to request City utility customer services.

Thanks to interactive forms now available on the City's website, customers can complete, online, the most frequently requested utility services 24 hours-a-day, seven-days a week. Online, customers can request residential and business gas and water turn-on and turn-off services, update account information, transfer services from one location to another within the city, request review of gas and water usage, request gas customer service such as pilot lighting, and update Easy-Pay credit card information.

Coupled with the online services already available, including up-to-date account information, billing statements and acceptance of payments, you can now go online and take care of almost all of your utility business. All you have to do is click on City Services and select Utility Services on the City's website at www.longbeach.gov.

Skylinks at Long Beach Golf Course Reopens on October 1!

Call 570.4890 for more information.

This information is available in an alternate format by calling Jessie Oliva at 570.6999.